

Appendix B – Consultation responses

Response Number	Date Received	Comment	Response
1	30/11/2022	<p>Hello,</p> <p>My complain is that at present all fees paid by the trade can not be accounted for, it would seem that fee's are levied though 3rd party driver licensing checks when you can do this yourselves & has become a non transparent financial system.</p> <p>The call centre has shared funding & we seem to be lacking any form of full time, taxi administration, licensing, & enforcement officers When this duty was transferred to all local authorities it was suppose to be a “stand alone” mechanism that licensed & protected the pubic - with no attachments to other departments financially - therefore the funds from this trade can't be fully seen as staying with a TAXI LICENSING DEPT remit! - please justify any increase of any nature, as you need to keep this with taxi licensing only!</p> <p>Im not suggesting any form of stealing or fraud - but does suggest that the accounts are now getting hard to follow & has very few full time taxi staff - that this trade is paying for</p>	<p>Acknowledgement e-mail sent</p> <p>Subsequent e-mail sent:</p> <p>Thank you for your response to the recent consultation.</p> <p>The Council must seek to recover the costs associated with processing applications for licences as well as the administration and monitoring of compliance with conditions. The council is not permitted to make a surplus, nor to subsidies, licence holders, and so where necessary fees are adjusted in succeeding years to achieve and maintain the correct balance.</p> <p>Please find attached taxi licensing fee calculation in which processing of applications, administration and monitoring of compliance of conditions has been recorded against time spent and cost.</p>
2	30/11/2022	<p>Good evening</p> <p>I strongly oppose any future increase in fees during the current economic climate.</p>	<p>Acknowledgement e-mail sent</p>

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		<p>The cost of living crisis is making life difficult enough already , any increase will add to what is a very difficult time financially for everyone.</p> <p>Also I'm currently undecided as to the political party I'll be voting for at the next general election , I understand that Cambridge City is controlled by Labour , traditionally the " working mans party ".</p> <p>Many thanks</p>	
3	02/12/2022	<p>Hi</p> <p>Business has been un imaginable ?!!! But our so called council!.. still implement more charges on upon us knowing that times are hard?!!! How does that work?</p> <p>You still allow more plates and more taxi licenses knowing there is no further space ! (even for existing licensed cabs and license holders within the city?...</p> <p>This is and can be said and told as being greedy by your own self!..it is unmissable and unexepytale!..</p> <p>please do not take this lightly!..</p> <p>As what has become of our town!.. recently just to CONgest our town up due to your propaganda!..it's seen with open eyes!..</p> <p>Please be ready for a court case if necessary!..</p> <p>This is actually bullying!...</p>	<p>Acknowledgement e-mail sent</p> <p>Subsequent e-mail sent:</p> <p>Thank you for your response to the recent consultation.</p> <p>The Council must seek to recover the costs associated with processing applications for licences as well as the administration and monitoring of compliance with conditions. The council is not permitted to make a surplus, nor to subsidies, licence holders, and so where necessary fees are adjusted in succeeding years to achieve and maintain the correct balance.</p>

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		<p>By the people that are supposed to be watching out for (us!..)</p> <p>Nevertheless I have taken note and thus shall be passed on to the authorities that will actually make a stand for it!..</p> <p>I wish you all the best and see you in a un_biased place!.. to make things clear and transparent!..</p> <p>(Very much upset with the body that is supposed to protect us!) what a shame!!!</p>	<p>Please find attached taxi licensing fee calculation in which processing of applications, administration and monitoring of compliance of conditions has been recorded against time spent and cost.</p>
4	4/12/2022	<p>My complain is that at present all fees paid by the trade can not be accounted for, it would seem that fee's are levied though 3rd party driver licensing checks when you can do this yourselves & has become a non transparent financial system.</p> <p>The call centre has shared funding & we seem to be lacking any form of full time, taxi administration, licensing, & enforcement officers When this duty was transferred to all local authorities it was suppose to be a “stand alone” mechanism that licensed & protected the pubic - with no attachments to other departments financially - therefore the funds from this trade can't be fully seen as staying with a TAXI LICENSING DEPARTMENT! - please justify any increase of any nature, as you need to keep this with taxi licensing only!</p>	<p>Acknowledgement e-mail sent Subsequent e-mail sent: Thank you for your response to the recent consultation.</p> <p>The Council must seek to recover the costs associated with processing applications for licences as well as the administration and monitoring of compliance with conditions. The council is not permitted to make a surplus, nor to subsidies, licence holders, and so where necessary fees are adjusted in succeeding years to achieve and maintain the correct balance.</p>

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		<p>Im not suggesting any form of stealing or fraud - but does suggest that the accounts are now getting hard to follow & has very few full time taxi staff - that this trade is paying for.</p>	<p>Please find attached taxi licensing fee calculation in which processing of applications, administration and monitoring of compliance of conditions has been recorded against time spent and cost.</p>
5	5/12/2022	<p>Dear Sir/Madam,</p> <p>One year driver licence renewal £235 from £78 is too much and unfair.</p> <p>For three years drivers license renewal increase 22%.</p> <p>Change for details increase 66% £25 it's taken 5 minutes to do.</p> <p>Door sign increase 90%</p> <p>I am happy to increase as much %you can increase taxi fares .</p> <p>Thank you for looking after us.</p>	<p>Acknowledgement e-mail sent Subsequent e-mail sent:</p> <p>Thank you for your response to the recent consultation.</p> <p>The Council must seek to recover the costs associated with processing applications for licences as well as the administration and monitoring of compliance with conditions. The council is not permitted to make a surplus, nor to subsidies, licence holders, and so where necessary fees are adjusted in succeeding years to achieve and maintain the correct balance.</p> <p>Please find attached taxi licensing fee calculation in which processing of applications, administration and monitoring of compliance of</p>

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6	06/12/2022	I feel that in this financially testing times that a renewal of either Hackney carriior private hire license fees should be reduced to help drivers out with paying bills not increased Yours	<p>Acknowledgement e-mail sent Subsequent e-mail sent:</p> <p>Thank you for your response to the recent consultation.</p> <p>The Council must seek to recover the costs associated with processing applications for licences as well as the administration and monitoring of compliance with conditions. The council is not permitted to make a surplus, nor to subsidies, licence holders, and so where necessary fees are adjusted in succeeding years to achieve and maintain the correct balance.</p> <p>Please find attached taxi licensing fee calculation in which processing of applications, administration and monitoring of compliance of conditions has been recorded against time spent and cost.</p>
7	07/12/2022	Good morning,	Thank you for your response to the recent consultation.

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		<p>Due to price rises on everything I'm struggling with all the bills etc. Please don't do the price rises. Thanks</p>	<p>The Council must seek to recover the costs associated with processing applications for licences as well as the administration and monitoring of compliance with conditions. The council is not permitted to make a surplus, nor to subsidies, licence holders, and so where necessary fees are adjusted in succeeding years to achieve and maintain the correct balance.</p> <p>Please find attached taxi licensing fee calculation in which processing of applications, administration and monitoring of compliance of conditions has been recorded against time spent and cost.</p>
8	22/12/2022	<p>Stop put price up, Enough is Enough Turn your face who works hard Regards</p>	Acknowledgement e-mail sent
9	23/12/2022	<p>Re: Taxi fees increase.</p> <p>I think it's not appropriate to increase taxi licensing fee's especially during current ongoing economic situation.</p>	Acknowledgement e-mail sent

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		<p>As you may or may not be aware Cambridge taxi trade hasn't fully recovered from the pandemic and hard hitting recession.</p> <p>I believe current fees should be frozen for atleast another two years.</p>	
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